



## EVENT INFORMATION: BRISBANE HEAT HOME MATCHES

### VENUE MAP

Before you go, download a copy of [The Gabba venue map](#) to find your gate location and transport drop off/pick up zones. There is expected to be high demand for public transport so please **arrive early** and **plan your journey**.

[Corporate Gate Entry Map](#)

[Public & Gabba Member Gate Entry Map](#)

### TERMS AND CONDITIONS OF ENTRY

The Gabba's Terms and Conditions of Entry can be found on [The Gabba website](#). Venue management and the hirer reserve the right to deny entry or remove any person from the venue. No responsibility is taken for the loss or damage of any personal items at the venue.

### PERMITTED ITEMS

- Small cameras and mobile phones
- Sealed bottled water and non-alcoholic beverages in plastic bottles
- Homemade food
- Jackets/ponchos
- Soft eskys

### PROHIBITED ITEMS

- Photo and video equipment
- Unsealed bottled beverages
- Alcohol & dangerous/illegal substances
- Any bag larger than 40 x 40 x 40cm
- Cans, glass & crockery
- Hard eskys
- Aerosol cans
- Commercial food and beverages
- Flares, fireworks and laser pointers
- Large posters (bigger than A3) and/or banners
- Potential weapons as determined by Police
- Large items that cannot be placed under a seat

Management reserve the right to prohibit entry to patrons with prohibited items, or request those items to be cloaked.

### ROAD CLOSURES

There will be road closures of Stanley Street and Vulture Street post event. For more information see [The Gabba Transport Management Plan Map](#).

### PUBLIC TRANSPORT TO AND FROM THE VENUE

Your event ticket includes FREE public transport to and from the venue on all regular Queensland Rail train services and Brisbane Transport bus services. You must have your event ticket to ride. Visit [Translink](#) to plan your journey.

### NO PARKING

There is no parking at the venue. Brisbane City Council will be enforcing 15 minute parking restrictions in [The Gabba Traffic Area](#) from 7.00am till 10.00pm on event day. Vehicles parked illegally may be fined or towed at the owner's expense.

### TAXIS/RIDE SHARING

A taxi rank will be located along Ipswich Road (past Stanley St towards the PA Hospital). Ride sharing pick up/drop off zones will be in Potts Street (east of stadium).

### CASH OUTLET/EFTPOS FACILITIES

All catering outlets have EFTPOS & Paypass facilities. [Cash outlet](#) facilities will be located inside the venue at various locations on level 2 and level 4.

### TICKETING

[Ticket offices](#) will be open on event day 30 minutes prior to public gates.\*

\*Ticket office opening times are subject to change.

### GENERAL RESERVED TICKETS

All tickets have an allocated reserved seat, there is no general admission seating for this event.

### CORPORATE PACKAGES

All corporate booking enquiries are to be directed to Brisbane Heat, visit the [Brisbane Heat](#) website for booking information.

### LOST TICKETS

Keep a record of your transaction and account number to assist staff to quickly handle any query. Contact Ticketmaster on 136 100 before the event. If you lose your tickets on the way to the event, please see staff at any of the Ticketmaster [ticket offices](#).

### DISABILITY TICKETING/ACCESS

The venue has [seating and facilities](#) specifically for patrons with disabilities or mobility issues. Please see staff at gates for the best accessible route to your seat.

### MERCHANDISE

[Official merchandise](#) will be available in Woolloongabba Place and inside the venue at various locations on level 2 and level 4.

### CLOAKING

[Free cloaking](#) will be available inside the venue at Gate 2, Gate 4, Gate 5, Gate 7 and Gate 9 Match Day Offices. Limited space available. Collection can be made up to 30 minutes post end of match.

### BAG SEARCHING

All bags will be searched upon entry. Avoid delays and gate congestion by leaving large bags at home.

### PASS OUTS

Pass outs will not be issued. Patrons must retain their tickets for scanning should they wish to exit and then re-enter the venue during the event.

### FOOD & BEVERAGE

[Catering outlets](#) will be located inside the venue at various locations on level 2 and level 4.

### TOILETS

There are [toilets](#) located around the venue at various locations on level 2 and level 4.

### WANDING

Security will be wanding patrons at gates.

### FIRST AID

[First Aid facilities](#) are available at Gate 2, Gate 4, Gate 7 and Gate 9.

### SPORTS BETTING

[Betting facilities](#) available on level 2 at section 4.

### SMOKING

The Gabba is a smoke-free venue. Patrons must exit the stadium if they wish to smoke (including e-cigarettes).

### WEATHER

This is an outdoor event in an open-air facility. The game may be delayed if adverse weather is experienced. Patrons should prepare for wet weather by bringing jackets or ponchos.

### GABBA ASSIST

If patrons require assistance or are experiencing anti-social behaviour they can SMS 0427 594 931.

### KEY EVENT DATES

Date	Curtain Raiser	Main Game
20/12/17	-	Heat v Stars
27/12/17	Bulls Master Challenge - Cairns v Mackay	Heat v Thunder
05/01/18	Cricket Australia Youth - Ponting XI v Gilchrist XI	Heat v Scorchers
10/01/18	-	Heat v Hurricanes
27/01/18	WBBL Heat v Thunder	Heat v Renegades

### KEY EVENT TIMES

Date	Curtain Raiser Gates*	Members Gates*	Main Gates*	Corporate Gates*
20/12/17	-	4.30pm	5.00pm	5.00pm
27/12/17	12:00pm **	4.00pm	4.30pm	4.30pm
05/01/18	12:00pm **	12.00pm	4.30pm	4.30pm
10/01/18	-	4.30pm	5.00pm	5.00pm
27/01/18	1.00pm	1.00pm	1.00pm	1.00pm

\* Gate times are subject to change, please visit [The Gabba website](#) prior to attending the event.

\*\* Curtain Raiser access is via Gate 2 only.

### CONTACT INFORMATION

#### Ticketing Enquiries - Ticketmaster

Website: [www.ticketmaster.com.au](http://www.ticketmaster.com.au)  
Ph: 136 100

#### Public Transport Enquiries – Translink

Website: [www.translink.com.au](http://www.translink.com.au)  
Ph: 13 12 30

#### Event Information – Brisbane Heat

Website: [www.brisbaneheat.com.au](http://www.brisbaneheat.com.au)  
Ph: 1800 GO HEAT (1800 46 4328)

#### Venue Information - The Gabba

Website: [www.thegabba.com.au](http://www.thegabba.com.au)  
Ph: 1300 THE GABBA (1300 843 422)  
Email: [info@thegabba.com.au](mailto:info@thegabba.com.au)



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